

CROWBOROUGH

TENNIS AND SQUASH CLUB

EST. 1905

Crowborough Tennis and Squash Club - Conduct Policy

What this policy covers:

- Behaviour inside and outside the clubhouse
- Behaviour on court
- Behaviour in the carpark

Crowborough Tennis and Squash Club (CTSC/the club) aims to provide members and guests with high quality facilities for the enjoyment of tennis, padel, pickleball, squash and racket-ball, as well as a range of health, leisure and social facilities and events hosted by the club.

There is an expectation that members and guests will adhere to the standards of behaviour and conduct that are in keeping with the club. Members and visitors should make themselves aware of these policy recommendations.

Whether participating in a *sporting* activity or making use of the *social, leisure* or *parking* facilities, it is anticipated that members and visitors will treat each other with dignity, care and respect.

CTSC is an inclusive institution in which members and visitors acknowledge the rights of others to be treated equally, regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.

All members and visitors must show tolerance, courtesy, good manners, fairness, honesty and integrity in their dealings with other members, playing and social visitors and neighbours. Any member or visitor who experiences behaviour or conduct not in keeping with the above expectations should report the matter to the General Committee, via email play@ctsc.club

Examples of conduct not in keeping with **CTSC** expectations might include (but are not limited to):

- failure to comply with or adhere to the rules or guidelines for participating in tennis, padel, squash, and other fitness activities
- discourteous or offensive behaviour, including foul, abusive or threatening language
- conduct of an unsafe nature with disregard for health and safety

- disregard for or interference with equipment or property, including theft or misappropriation
- refusal to carry out reasonable instructions issued by club officials or staff
- using any language, or make any communication or statement, on or off the court (including in e-mail, online, on social networking platforms or on group chat or messaging applications or sites) whether orally or in writing, that is or may be contrary to, or not compliant with, any other standard set out in this conduct policy document
- deliberate or consistent breaches of club rules
- any other action which in the opinion of the General Committee may bring the club into disrepute.

Policy last reviewed 31/03/2025